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**DIGITAL CINEMA**

**DIAGNOSTIC TOOL**

**User Manual**

**Version 1.0**

**Effective Date: March 2009  
Document # 9301H29800V1.0**

**DTS Digital Cinema  
9631 Topanga Canyon Place  
Chatsworth, CA 91311  
USA**

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SMS-2K-1 Diagnostic Tool Manual, Version 1.0

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## Document No. TM-H298

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## Record of Changes

Manual Version / Date	Description
1.0/March 2009	Release Version

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To contact DTS Digital Cinema's Technical Support staff:

- - toll free telephone within USA and Canada (888)-428-2268
- - telephone worldwide +1-818-401-4253
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# 1 Introduction

## 1.1 Purpose

The purpose of this document is to provide a full guidance on how to use Diagnostic Tool.

Diagnostic Tool is based on a graphical user interface. It allows to obtain information related to the D-Cinema server, detailed reports and it can also be used to replace a drive.

## 1.2 Presentation

This document is structured according to the following sections:

- **Section 1:** Introduction – Overall presentation of the document
- **Section 2:** Diagnostic Tool User Interface – Usage of the three tabs of Diagnostic Tool
- **Section 3:** Drive Replacement Procedure – Detailed procedure for drive replacement
- **Section 4:** Document Revision History

## 1.3 Diagnostic Tool Version

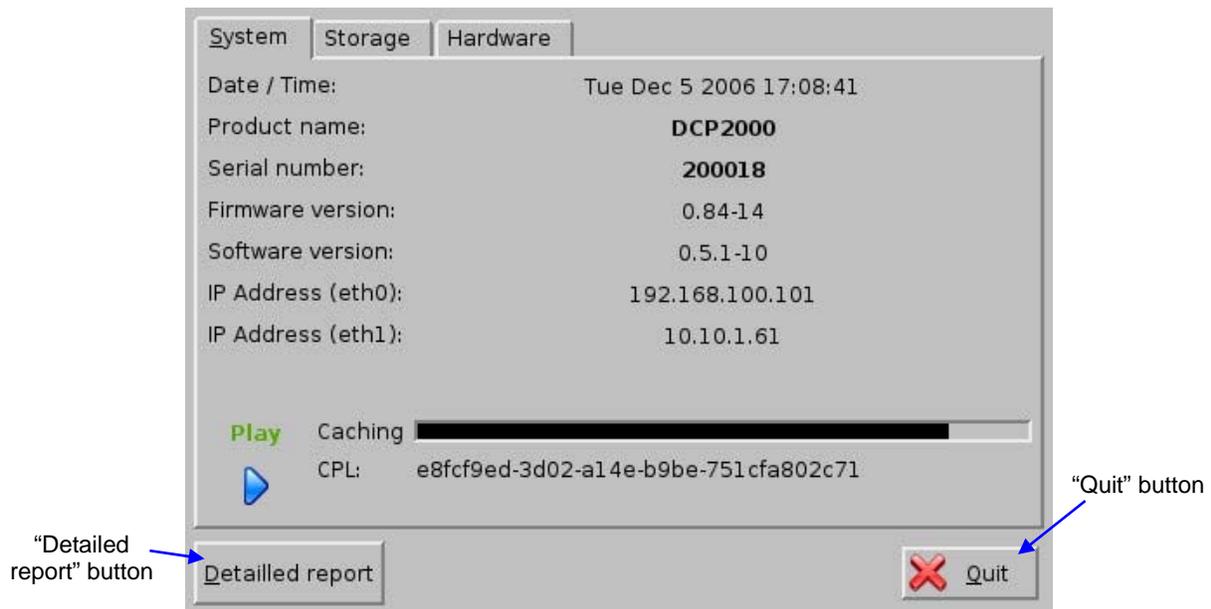
This document complies with Diagnostic Tool included in the Digital Cinema Server software version 0.5.1-10 and above.

## 2 Diagnostic Tool User Interface

### 2.1 Overview

In order to run Diagnostic Tool, go to the “Start Menu” of the server, then to “Doremi Labs, Inc.” and choose the item “Diagnostic Tool”.

The graphical user interface (GUI) should appear on the screen as presented below:



**Figure 1: Diagnostic Tool Graphical User Interface (GUI)**

The GUI presented above is composed of three different tabs:

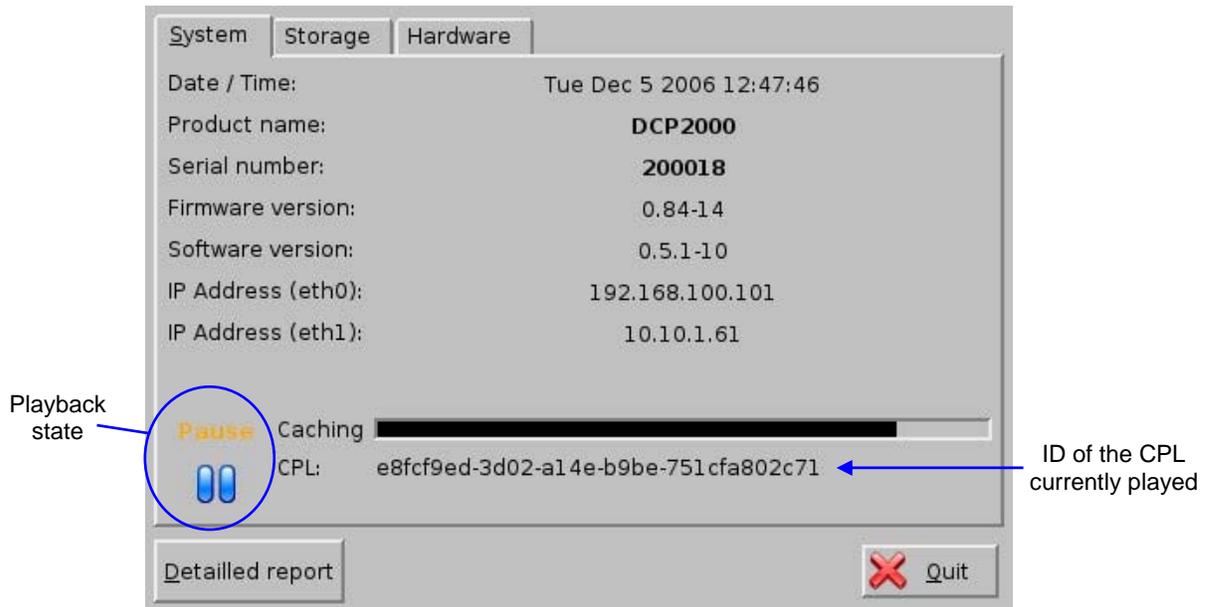
- **System Tab**, providing overall information concerning the system itself,
- **Storage Tab**, providing information concerning the storage and allowing to replace a drive,
- **Hardware Tab**, providing information related to the hardware.

The “Quit” button is used to close the Diagnostic Tool user interface.

At any time you can ask for a detailed report by hitting “Detailed report” on the bottom of the interface – see paragraph 2.5 for details related to this procedure.

## 2.2 System Tab

The “System” tab looks like presented below:



**Figure 2: System Tab – Playback in Pause Mode**

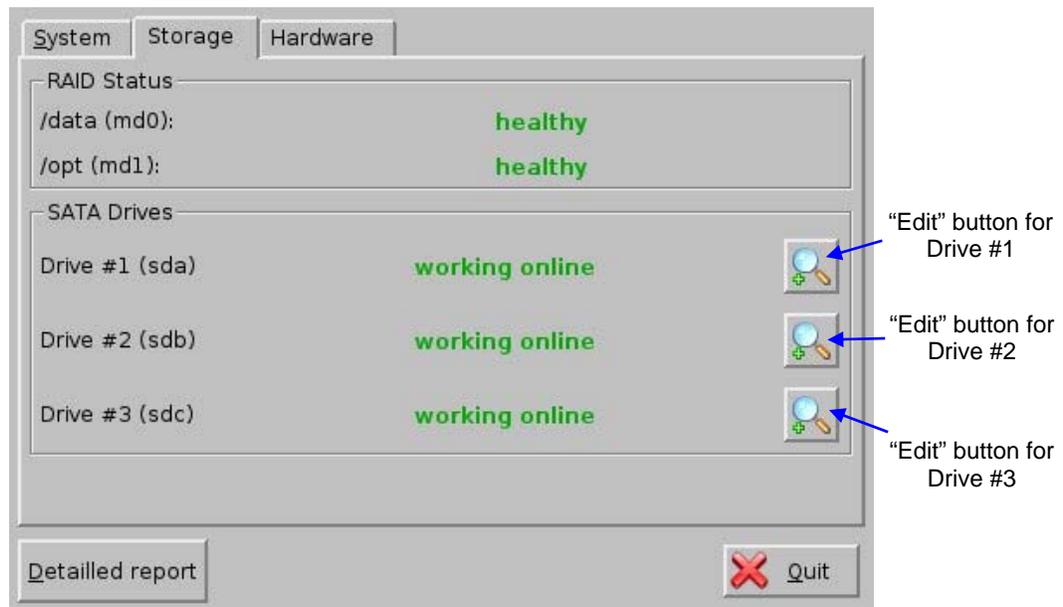
This tab will provide you information related to the product and its software/firmware version numbers as presented above.

It will also allow you to view the status of the playback (e.g.: play, pause, etc ...) and the Composition Playlist (CPL) UUID being played.

## 2.3 Storage Tab

### 2.3.1 Overview

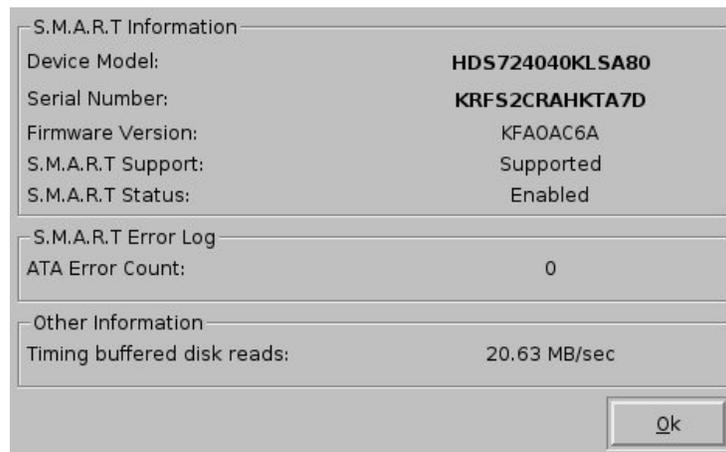
The “Storage” tab looks like presented below – when the RAID is properly working. In case a drive needs to be replaced, this tab will be modified as presented in section 3.



**Figure 3: Storage Tab**

### 2.3.2 Drive Information

To view all the information available concerning a drive, click on the “Edit” button related to the concerned drive on the “Storage” tab – see **Figure 3**. The following window will display all the available information related to the drive.



**Figure 4: Drive Information**

Hit “Ok” to go back to the “Storage” tab.

## 2.4 Hardware Tab

The “Hardware” tab will provide you information concerning the hardware itself as presented in the figure below:

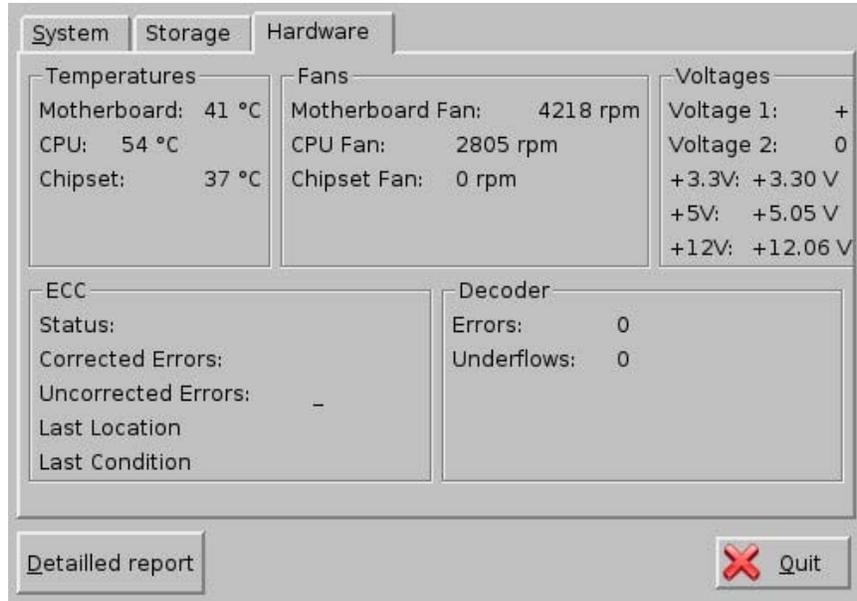


Figure 5: Hardware Tab

## 2.5 Detailed Report

To obtain a detailed report, hit “Detailed report” on the bottom of the GUI. The following window, asking you where the report should be saved, will be displayed:

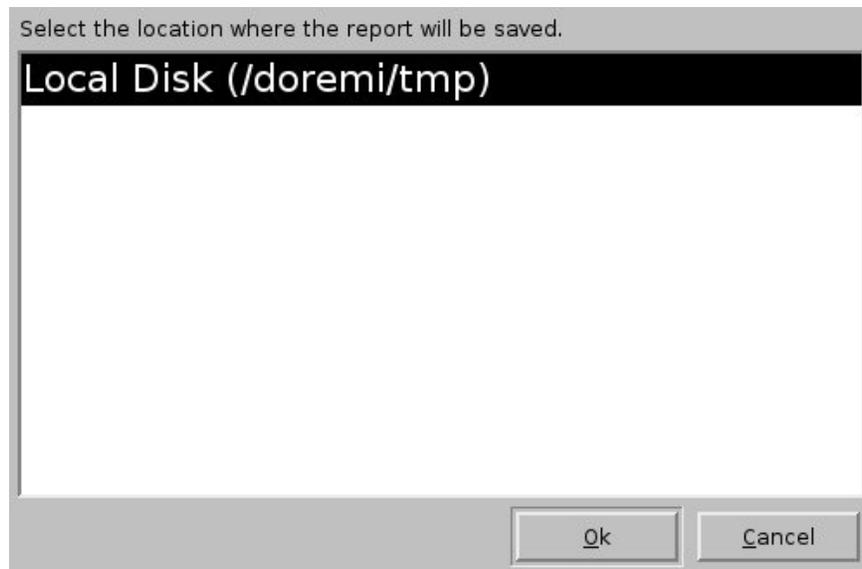


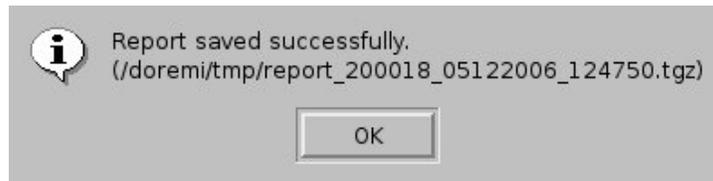
Figure 6: Hardware Tab

Select the appropriate location and hit “Ok”. You should be informed of the report generation as presented below:



**Figure 7: Detailed Report Generation**

When the generation will be completed, a confirmation message reminding you the complete report file path will be displayed on the screen as presented below:



**Figure 8: Confirmation Message**

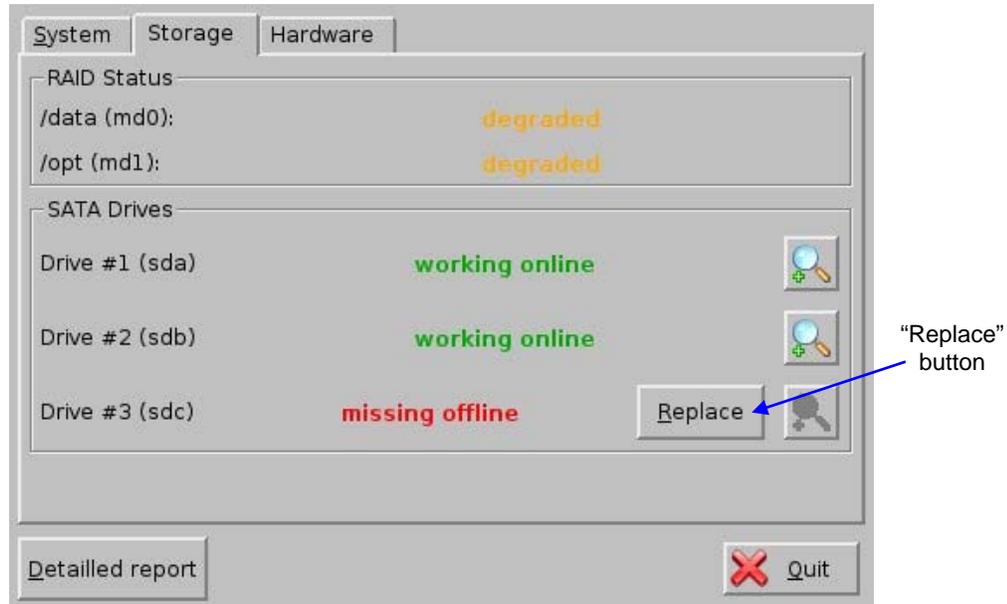
Hit “Ok” to go back to the Diagnostic Tool main window.

## 3 Drive Replacement Procedure

This section presents the procedure to be applied when a drive needs to be replaced.

### 3.1 Replacement Needed

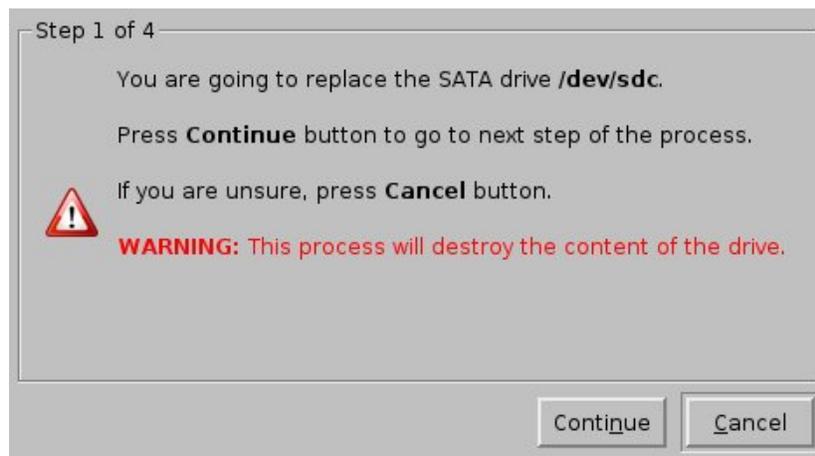
When a drive replacement is needed, the “Storage” tab will be modified in order to provide a “Replace” button to be used to initiate the replacement procedure as presented below:



**Figure 9: Modified Storage Tab – Replace Button**

### 3.2 Drive Replacement – Step 1/4

Hit “Replace” to start the replacement procedure. The following warning window will appear:

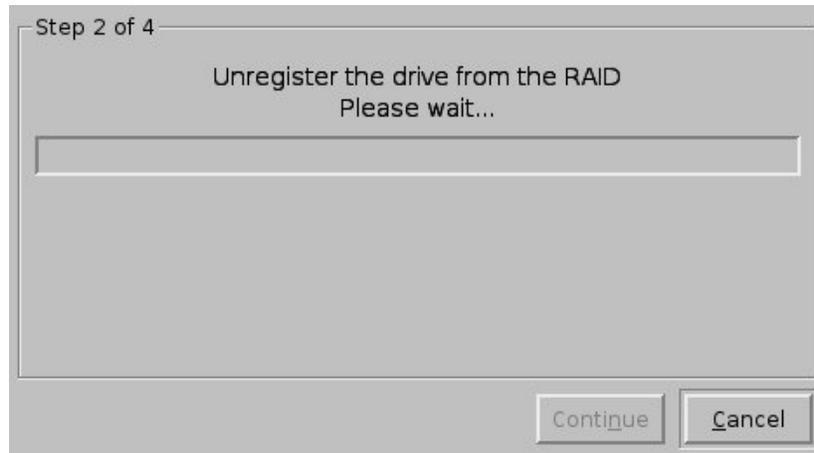


**Figure 10: Drive Replacement – Step 1/4**

In case you agree to start the replacement, hit “Continue”. If you are unsure, hit “Cancel”.

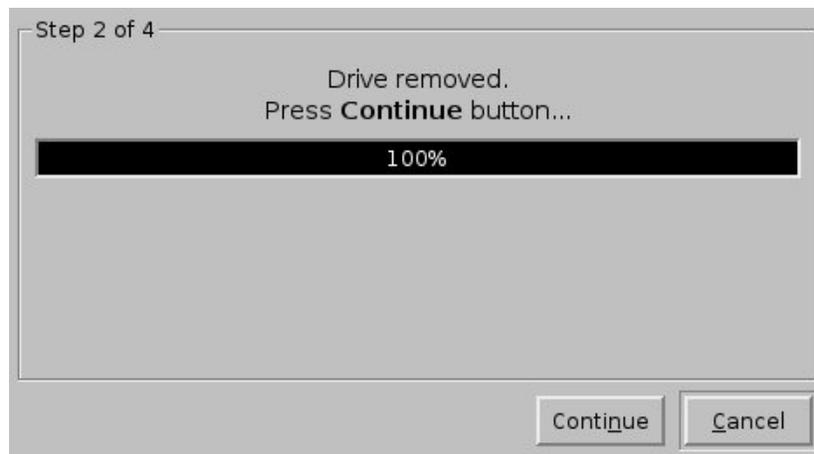
### 3.3 Drive Replacement – Step 2/4

Hitting “Continue” on the previous window will lead to the next window:



**Figure 11: Drive Replacement – Start of Step 2/4**

At the end of the unregistering process, you will be prompted to continue as presented below:

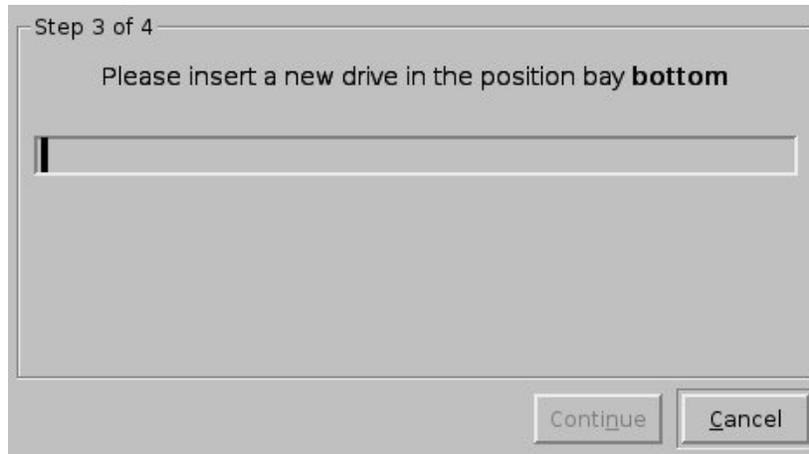


**Figure 12: Drive Replacement – End of Step 2/4**

Click on “Continue” to go to the next step.

### 3.4 Drive Replacement – Step 3/4

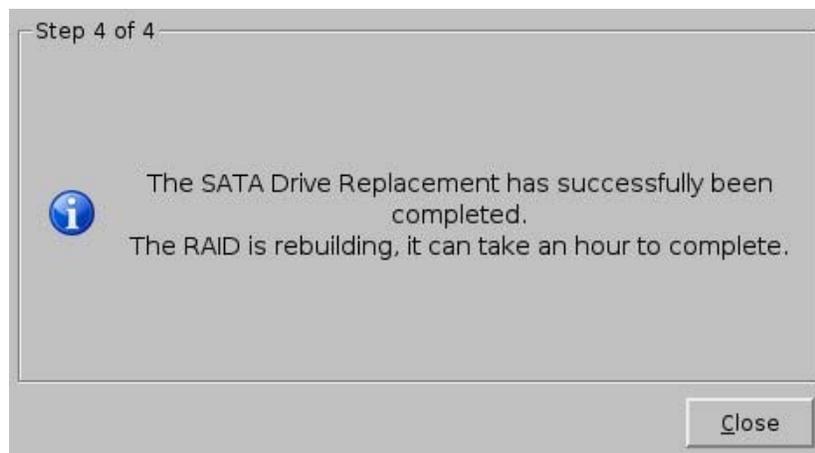
In this step, you will be prompted to insert a new drive in the bay as presented in the following window:



**Figure 13: Drive Replacement – Step 3/4**

### 3.5 Drive Replacement – Step 4/4

After inserting a drive, you should receive a confirmation message indicating that the SATA Drive Replacement has successfully been completed as illustrated below:

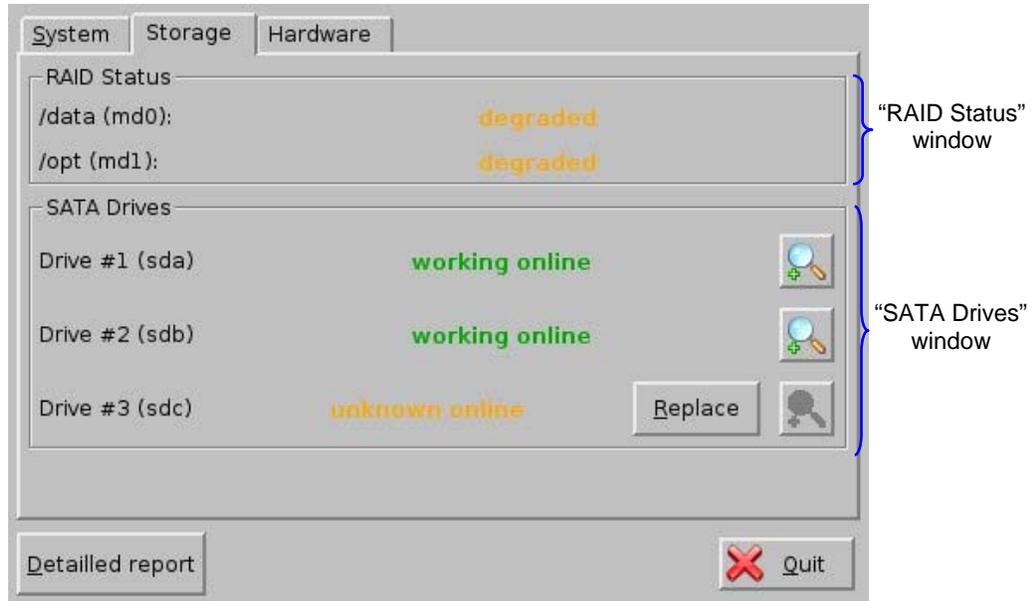


**Figure 14: Drive Replacement – Step 4/4**

Hit "Close" to go back to the "Storage" tab.

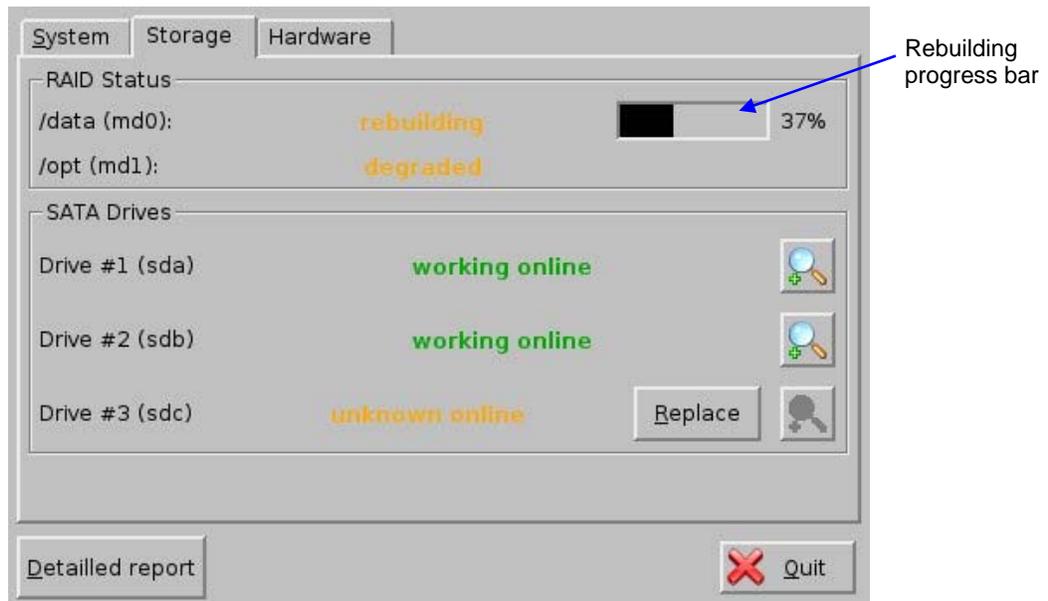
### 3.6 Rebuild Process

Back to the “Storage” tab, you will be able to view the rebuild progress in the “RAID Status” windows:



**Figure 15: Storage Tab - Drive Replaced**

After a few seconds, the “Storage” tab should reflect the RAID rebuilding process in the “RAID Status” window as presented below:



**Figure 16: Storage Tab – RAID Rebuilding**

As mentioned in the message displayed during step 4/4 – see **Figure 14** – the process should take time and you will be able to check the process status using the progress bar.